



Jump River Electric Cooperative, Inc.

Since 1938

Your Touchstone Energy® Cooperative 

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Recently, some of Jump River Electric Cooperative members served by Dairyland Power Cooperative's Flambeau Transmission Substation experienced a prolonged electric outage. Planned work at the substation, work that is critical to ensuring future reliability in the area, should have required a short disruption in service. This is not what occurred and Dairyland Power Cooperative agrees and understands that they did not meet our standards or basic responsibility to our members: delivering reliable, affordable energy to the rural communities we serve. We apologize for the disruption this caused members as they began their day without power.

Dairyland Power Cooperative, our wholesale energy provider, operates the generation and transmission facilities that provide power to Jump River Electric Cooperative. During the planned outage that took place on August 11 and 12 at the Flambeau Transmission Substation, an equipment issue delayed the work and extended the outage well beyond the planned timeframe. Since then, Dairyland has reviewed what happened and has taken additional steps to prepare for future outages.

A planned outage is scheduled for Wednesday, September 9, at 11:55 p.m., so Dairyland can safely connect a mobile substation and complete important repairs. The outage is expected to last approximately three hours. Members will be notified in advance by phone, with updates shared through Facebook and SmartHub outage alerts.

We recognize the impact power outages have on homes, farms, and businesses, and we apologize again that this recent work took longer than expected. Dairyland and Jump River remain committed to working together to take proactive steps to help reduce the risk of future equipment failure. Please contact our office at 715-532-5524 if you have additional questions or concerns.

JREC is an equal opportunity provider and employer.