



JUMP RIVER ELECTRIC COOPERTIVE, INC.

# MEMBERSHIP ADVANTAGE

Find out about the Cooperative Difference!

## Welcome from the General Manager/CEO

KURT HARRIS

Welcome to Jump River Electric Cooperative, a not-for-profit organization owned by its members. Here are some of the member advantages.

A monthly issue of the *Wisconsin Energy Cooperative News* magazine will be mailed to you. This is a great resource for information on your cooperative and matters that affect the electric industry. You will also find Annual Meeting and director election details in this magazine. As a member you have voting rights at this meeting.

Our website ([jrec.com](http://jrec.com)) contains detailed information about all the products and services listed on the right. You can also find tips and videos on both electrical safety and energy conservation. Be sure to follow us on Facebook, Instagram, and X.

Take advantage of SmartHub, an online and mobile app that helps you view your account on the go. With SmartHub, you can pay your energy bill, monitor usage 24/7, view historical payment and energy usage, receive outage alerts, and report an outage. For details on how to sign-up, visit [jrec.com/smarthub-how](http://jrec.com/smarthub-how).

A copy of all policies and bylaws can be found online at [jrec.com/bylaws-policies](http://jrec.com/bylaws-policies). A Bylaw booklet will be mailed upon request.

Your electric cooperative was founded on people helping people and we look forward to working together as we work for you! On behalf of the Board of Directors, employees, and myself, we again say WELCOME to the Cooperative!

## Products and Services

Automatic Bill Payment Options

Energy Sense Rebate Program

FREE 50-gallon electric water heater--with new electric service or when replacing a gas water heater

SmartHub - online account portal

Community Cents (Round-up) Program

Load Management Programs (electric heat, water heater, electric vehicles) with some special rates

Scholarships

Capital Credits

# Our Mission

JREC's mission is to provide reliable, safe, sustainable, and affordable utility services to the communities we serve.



**Jump River Electric Cooperative, Inc.**  
Since 1938  
Your Touchstone Energy® Cooperative 

## Contact Us:

1102 W 9th St N, PO Box 99  
Ladysmith WI 54848  
PH: 715-532-5524  
FAX: 715-532-3065

BRANCH OFFICE:  
13895 W County Hwy B  
Hayward WI 54843  
PH: 715-634-4575  
FAX: 715-634-3947

**Pay By Phone: 844-967-2320**

**Call Before You Dig: 811**

**Report Outages at:  
866-273-5111**

Find us on 



# Energy Sense™

*Together we can... Together we will*



If you are implementing energy conservation into your home, then be sure to find out if you qualify for a rebate offered through the Energy Sense program. Rebates are available in the following categories: Ag, Commercial & Industrial, Appliances & Appliance Recycling, Energy Home Audits, EV Chargers, HVAC, Lighting, and Water Heaters. Scan the QR Code to find out more.



## COMMUNITY CENTS

Your change can make change!



Opt-in to the Community Cents bill round-up program and make a change with your change. Once enrolled, your bill is rounded up to the nearest dollar each month, with an average of \$6/year going towards this program. This money helps non-profit organizations and the community overall. To enroll, call our office, go to [jrec.com](http://jrec.com), SmartHub, or complete the back of your payment stub.



### SmartHub is Power At Your Fingertips.

With SmartHub, you can manage your electric bill and stay informed wherever you go. Learn more on the next page.

# ELECTRIC CO-OPS POWER RURAL AMERICA.

These poles have roots.



**smarthub**

Manage your account with the SmartHub App!

You can manage your account right from your smartphone or tablet with SmartHub. Make payments, notify member services of account and service issues, check your usage and communicate directly all at the touch of a button. Download the FREE mobile or tablet app in the Apple App Store or Android Marketplace.



[www.smarthubapp.com](http://www.smarthubapp.com)



Download today and manage your account anywhere!

## PAY YOUR BILL ON SMARTHUB.

The easiest way to pay your bill is in the SmartHub App, although you can pay through SmartHub web, as well. Pay with debit/credit or E-check. It's fast, it's easy and the payment applies to your account immediately.

## LOWER YOUR BILL RIGHT NOW!

See your daily electric use on SmartHub through the blue button on our website or through the SmartHub App. Why wait to see your bill and THEN make changes? See your daily use and make changes RIGHT AWAY to lower your next bill.

## SIGN UP FOR PAPERLESS BILLING AND AUTO-PAY.

You can sign up for Paperless Billing and Auto-Pay on SmartHub.

Get a notification by text and/or email that your bill is available to view in SmartHub rather than getting a paper bill in the mail.

If you would like to have your payment drafted from your checking/savings account or credit card every month, sign up for the Auto-Pay program on SmartHub.



Earn a one-time \$10 credit when you go PAPERLESS and an additional one-time \$15 credit when you sign-up for AUTO-PAY through a checking account. Visit [jrec.com/smarthub-how](http://jrec.com/smarthub-how) for instructions on how to create a SmartHub account.

# How to Read Your New Bill

Follow the numbers below as a guide to reading your bill.

1. Amount due on date listed.
2. Your JREC Account number.
3. Meter location and meter reading information.
4. For most services, the service type will either be residential or seasonal. A residential service type indicates that the address served by JREC is your permanent voting address.
5. Usage history and comparison graph.
6. Message Center.
7. Activity since last billing and current detail of charges for electric use. Charges may also include additional services and programs you are enrolled in.
8. Account number and amount due based on payment date.
9. Primary phone number on account. Please notify us if this number changes.
10. Payment forms accepted.

On reverse side of the bill, you will find helpful tips for Power Outages, Contact Information, Payment Options, and how to signup for Community Cents (a round-up program).





**Jump River Electric Cooperative, Inc.**  
Since 1938  
Your Touchstone Energy Cooperative

Manage your account with SmartHub!  
 ♦ Make Payments  
 ♦ Track Electric Usage  
 ♦ Report Outages  
 Sign up today at [www.jrec.com](http://www.jrec.com)

GO PAPERLESS  SIGN UP ON SMARTHUB

Office Hours: Monday - Friday 7:30 AM - 4:00 PM  
 Phone: (715) 532-5524 Pay by Phone (888) 255-6489  
 Pay Online: [www.jrec.com](http://www.jrec.com)  
 Jump River Electric Cooperative is an equal opportunity provider and employer.

**1**

TOTAL AMOUNT DUE

\$112.00

PAYMENT DUE  
06/20/2023

**3**

Service Address: 123 Anyplace Rd

Account	Meter No.	Services From	To	Days	Readings Previous	Present	Meter Multiplier	kWh Usage	Rate	Service Type
99999001	RFS000000	05/01/23	06/01/23	31	8821	9297	1	476	1	Residential Single-Phase
99999001	RFD00000	05/01/23	06/01/23	31	12689	12689	1	0	0	Off Peak Dual Fuel

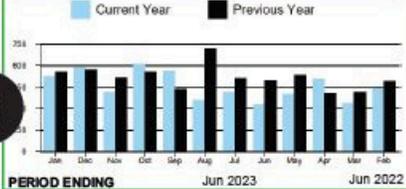
**2**

ACCOUNT NUMBER: 99999001  
 Customer Name: ANY MEMBER  
 Statement Date: 05/01/2023  
 Phone #: (123) 456-7890

Account Messages

**5**

**Usage History**



PERIOD ENDING: Jun 2023 / Jun 2022  
 Avg Daily Temp  
 Avg Daily kWh  
 Avg Daily Cost

**7**

**Account Activity**

Previous Balance	138.00
Payment - Thank You	138.00 CR
Balance Forward	0.00
Fixed Cost of Delivery (31 days @ 1.5161)	47.00
Fixed Cost of Delivery (31 days @ 0.1613)	5.00
Energy Charge (476 kWh @ 0.111000)	52.84
Energy Charge (0 kWh @ 0.086500)	0.00
Demand Charge (23.500 kW @ 0.00000)	0.00
State Tax	5.24
Rusk County Tax	.52
Non-Taxable Program Charge	1.33
Community Cents	0.07
<b>Total Current Charges</b>	<b>112.00</b>
<b>Total Amount Due</b>	<b>112.00</b>

**6**

**Message from JREC**

Welcome to Jump River Electric Cooperative. We hope you find this information easy to read and understand.

**8**

Account Number	99999001
Total Amount Due 06/20/2023	112.00
Amount Due if Paid After 06/20/2023	113.68

**9**

KEEP SEND Please do not staple or paperclip.

Jump River Electric Cooperative, Inc. PO BOX 99 LADYSMITH, WI 54848-0099  
 Since 1938 Your Touchstone Energy Cooperative

Our records indicate your telephone number is: (123) 456-7890  
 Please provide any updated billing information through SmartHub or by contacting our office.

**10**

Pay by Phone 24/7 844-967-2320  
 We Accept: 

Visit at [www.jrec.com](http://www.jrec.com)

**JUMP RIVER ELECTRIC CO-OP**  
 PO BOX 99  
 LADYSMITH, WI 54848-0099

ANY MEMBER 4 224  
 123 ANYPLACE RD  
 ANYWHERE WI 99999-9999

5305700999900001120000113680001900104202

PLEASE REMEMBER TO VISIT US AT [JREC.COM](http://JREC.COM) AND SIGN UP FOR SMARTHUB.

SMARTHUB IS A FAST AND CONVENIENT WAY TO VIEW YOUR USAGE HISTORY, REPORT AN OUTAGE, SIGN UP FOR OUTAGE ALERTS, AND ENROLL IN THE COMMUNITY CENTS ROUND-UP PROGRAM.