NEW BILL FORMAT

Your monthly billing statement from Jump River Electric Cooperative has a new look. However, one thing that has not changed is the fee structure. The rates and fixed monthly costs for members remain the same. No new charges have been added to your monthly statement, just a new format. Please see the reverse side to understand your new bill format.

Sign up for the new online SmartHub payment option with current bill balances, invoice view and print capability, eBill options, daily usages, and apps for smartphones. This information can be found on the jrec.com website.

You can continue to pay your bill by mail, in person, or by using the drop box located at our offices. If you would like to pay by check or credit card, you can do so in person, online at SmartHub or by calling 888-255-6489.

We value our members and continue to seek ways to better serve you. Please contact our office if you have questions about the new bill design or SmartHub.

PROGRAMS AND SERVICES, WE OFFER

Energy Sense Rebates

- Appliances, Water Heaters, Heat Pumps, Lighting, Agriculture and Dairy type rebates.
- Energy Audits
- Renewable Energy
 Electric Heat Options
 Load Management Program
 Viasat High Speed Internet
 Dusk to Dawn Lighting
 Scholarships and Youth Program
 Evergreen Program
 Safety First Farm Rewiring Program

CONTACT INFORMATION

Headquarters Office

1102 West 9th St N PO Box 99 Ladysmith WI 54848 715-532-5524 715-532-3065 (fax)

Hayward Outpost

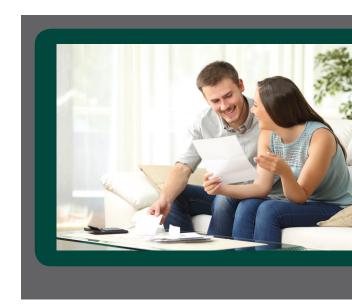
13895 W County Hwy B Hayward WI 54843 715-634-4575 715-634-3947 (fax)

www.jrec.com



Understanding

your electric bill





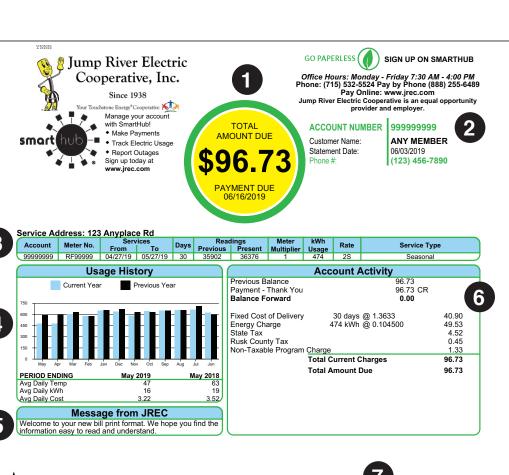
How to Read Your New Bill

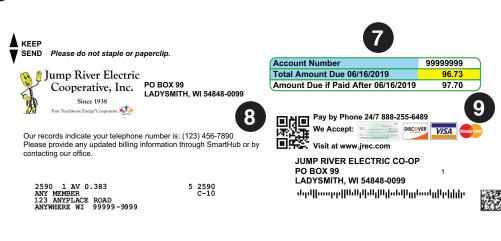
Follow the numbers below as a guide to reading your new billing format.

- 1. Amount due on account
- 2. Your JREC Account Number.
- 3. Meter location and meter reading information.
- 4. Usage history and comparison graph.
- Message center.
- Activity since last billing and current detail of charges for electric use.
- 7. Account number and amount due. Return stub with your payment.
- 8. Phone number on account.
- 9. Payment forms accepted.

On reverse side of the bill, you will find helpful tips for Power Outages, Contact Information, 811, Past Due Bills and Payment Options.

Please remember to visit us at jrec.com and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history, report and outage, and manage your account





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