

NEW BILL FORMAT

Your monthly billing statement from Jump River Electric Cooperative has a new look. However, one thing that has not changed is the fee structure. The rates and fixed monthly costs for members remain the same. No new charges have been added to your monthly statement, just a new format. Please see the reverse side to understand your new bill format.

Sign up for the new online SmartHub payment option with current bill balances, invoice view and print capability, eBill options, daily usages, and apps for smartphones. This information can be found on the jrec.com website.

You can continue to pay your bill by mail, in person, or by using the drop box located at our offices. If you would like to pay by check or credit card, you can do so in person, online at SmartHub or by calling 888-255-6489.

We value our members and continue to seek ways to better serve you. Please contact our office if you have questions about the new bill design or SmartHub.

PROGRAMS AND SERVICES, WE OFFER

Energy Sense Rebates

- Appliances, Water Heaters, Heat Pumps, Lighting, Agriculture and Dairy type rebates.

- Energy Audits

- Renewable Energy

Electric Heat Options

Load Management Program

Viasat High Speed Internet

Dusk to Dawn Lighting

Scholarships and Youth Program

Evergreen Program

Safety First Farm Rewiring Program

CONTACT INFORMATION

Headquarters Office

1102 West 9th St N
PO Box 99
Ladysmith WI 54848
715-532-5524
715-532-3065 (fax)



Hayward Outpost

13895 W County Hwy B
Hayward WI 54843
715-634-4575
715-634-3947 (fax)



www.jrec.com



UNDERSTANDING your electric bill



How to Read Your New Bill

Follow the numbers below as a guide to reading your new billing format.

1. Amount due on account
2. Your JREC Account Number.
3. Meter location and meter reading information.
4. Usage history and comparison graph.
5. Message center.
6. Activity since last billing and current detail of charges for electric use.
7. Account number and amount due. Return stub with your payment.
8. Phone number on account.
9. Payment forms accepted.

On reverse side of the bill, you will find helpful tips for Power Outages, Contact Information, 811, Past Due Bills and Payment Options.



Please remember to visit us at jrec.com and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history, report and outage, and manage your account

Jump River Electric Cooperative, Inc.
Since 1938
Your Touchstone Energy® Cooperative

Manage your account with SmartHub!

- Make Payments
- Track Electric Usage
- Report Outages

Sign up today at www.jrec.com

GO PAPERLESS **SIGN UP ON SMARTHUB**

Office Hours: Monday - Friday 7:30 AM - 4:00 PM
Phone: (715) 532-5524 Pay by Phone (888) 255-6489
Pay Online: www.jrec.com
Jump River Electric Cooperative is an equal opportunity provider and employer.

1

TOTAL AMOUNT DUE
\$96.73
PAYMENT DUE 06/16/2019

2

ACCOUNT NUMBER 999999999
Customer Name: ANY MEMBER
Statement Date: 06/03/2019
Phone #: (123) 456-7890

3

Service Address: 123 Anyplace Rd

Account	Meter No.	Services	From	To	Days	Readings	Meter Multiplier	kWh Usage	Rate	Service Type
99999999	RF99999		04/27/19	05/27/19	30	Previous 35902 Present 36376	1	474	2S	Seasonal

4

Usage History

■ Current Year ■ Previous Year

PERIOD ENDING	May 2019	May 2018
Avg Daily Temp	47	63
Avg Daily kWh	16	19
Avg Daily Cost	3.22	3.52

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Message from JREC

Welcome to your new bill print format. We hope you find the information easy to read and understand.

6

Account Activity

Previous Balance	96.73
Payment - Thank You	96.73 CR
Balance Forward	0.00
Fixed Cost of Delivery	30 days @ 1.3633 40.90
Energy Charge	474 kWh @ 0.104500 49.53
State Tax	4.52
Rusk County Tax	0.45
Non-Taxable Program Charge	1.33
Total Current Charges	96.73
Total Amount Due	96.73

7

Account Number	99999999
Total Amount Due 06/16/2019	96.73
Amount Due if Paid After 06/16/2019	97.70

8

KEEP
SEND Please do not staple or paperclip.

Jump River Electric Cooperative, Inc.
Since 1938
Your Touchstone Energy® Cooperative

PO BOX 99
LADYSMITH, WI 54848-0099

Our records indicate your telephone number is: (123) 456-7890
Please provide any updated billing information through SmartHub or by contacting our office.

2590 1 AV 0.383
ANY MEMBER
123 ANYPLACE ROAD
ANYWHERE WI 99999-9999

5 2590
C-10

9

Pay by Phone 24/7 888-255-6489
We Accept:

Visit at www.jrec.com

JUMP RIVER ELECTRIC CO-OP
PO BOX 99
LADYSMITH, WI 54848-0099

5305700999999999000009673000009770051320191