Payment of your statement...

Your statement covers the electricity used from the first of the month to the last day of the month. To avoid a late payment charge, please pay your bill by the due date. If the due date falls on a Sunday or holiday, the statement is payable on the next working day. Payments may be made in several ways:

- By mail Your bill is sent in a send & return envelope. Return the top portion of your statement with your payment. This will insure that your payment will be credited to your account. Payments sent through the mail should be by check or money order. Please do not send cash through the mail.
- In Person Our main office is located in Ladysmith and the branch office is in Hayward. Office hours are 7:30 a.m. to 4:30 p.m. in Ladysmith and 8:00 a.m. to 4:00 p.m. in Hayward, Monday through Friday. A night deposit box is located at both locations. Payments left in the night deposit box throughout the day will be posted as received on the following day's date.
- Automatic Payment Plan This plan lets you pay your bills automatically without writing a check. You won't have to worry about missing a payment and you'll save time as well as checks and postage. The payment will be withdrawn from the appropriate account on the day the statement is due.
- By credit card We accept MasterCard, Visa and Discover cards.

 Bill4U – Pay your bill online with a credit card at www.jrec.net by clicking on the Bill4U icon. You can pay your bill one month at a time or sign up for automatic payment. Paperless billing is also available. Once an account is established, you can view your past and present energy bills at your convenience.

Note: Each non-sufficient fund check issued to Jump River Electric Cooperative will be charged a fee of no less than \$35.

Unpaid accounts are subject to disconnection.

When Moving...

When moving, you are responsible for the electric usage until you notify us. Please provide your forwarding address so we can send the final bill to you and any future capital credit payments.



1102 W Ninth St N, PO Box 99 Ladysmith WI 54848 Phone (715) 532-5524 Fax (715) 532-3065

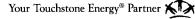
15980 US Hwy 63, PO Box 689 Hayward WI 54843 Phone (715) 634-4575 Fax (715) 634-3947

www.jrec.com

After-Hour Emergency Service 1-866-273-5111

About your electric bill





Understanding your electric bill

- Account Number The number assigned to your Jump River Electric Cooperative service location. Whenever you inquire about your account, please refer to this number.
- Pay By Date and Total Amount Due –
 Your bill is due on or before the 28th of
 the month. If paid after that date a 1%
 penalty fee will be applied. Please pay
 the appropriate amount due based on the
 payment date.
- Billing Date The date on which the bill was generated.
- 4. Phone Number Please review the phone number we have listed for your account and add any alternate numbers that may apply. This information allows our after-hour call center to process your call in a timely manner.
- Member Number The number that your capital credits and possible Bill4U account are associated with at Jump River Electric Cooperative.
- Service Address The address at which we provide service to you.
- Meter Reading Detail Meter readings and usage data for all meters, including off peak meters.
- Date of Electronic Reading The date on which your meter(s) was read for the purpose of calculating your current bill.
- Current Month Average The average number of kilowatt-hours (kWh) used per day for the current month and the average daily cost associated with having energy service.



- 10. Your Electric Use A record of your electric usage from your electric meter(s) for the past 13 months.
- 11. Current Statement Detail of current month's charges. This shows your previous balance, payments, state mandated non-taxable program charges, *detailed energy related charges associated with your account, and total amount due.
- Message Information of current importance from your Cooperative.

*Your detailed energy related charges include:

Facility Charge – This is a fixed charge that helps cover the cost of bringing electricity to your home or business. Some of the items included in this charge are labor, trucks, wire, transformers, and power poles to build and maintain the distribution system; administrative cost, insurance, interest, and taxes.

kWh usage during this billing period.

Power Cost Adjustment rate/amount, if applicable.

Dusk to Dawn Light monthly rental charge.

Water Heater Credit for allowing the Cooperative to install a radio receiver on your electric water heater.

Wisconsin Sales Tax (state and local) are applicable May through October of each year.